

SAINT MARY'S COLLEGE HIGH SCHOOL

PERALTA PARK • 1294 ALBINA AVENUE • BERKELEY • CALIFORNIA 94706-2599 TELEPHONE (510) 526-9242 • FAX (510) 559-6277 • WWW.SAINTMARYSCHS.ORG

DUCCIPIECES

RECEIVED & INSPECTED

MAR 6 200

FCC - MAILROOM

March 1, 2007

Federal Communications Commission Office of the Secretary 445 12th Street, SW Room TW-A325 Washington, DC 20554

Subject: eRate Form 471 Application # 530313
Reference: CC Docket numbers: 96-45 and 02-6

Good Day:

The purpose of today's letter is a **request for review** of a decision made by the USAC for eRate **application number 530313** for funding year 2006/2007, for **Saint Mary's College High School**, **billed entity number 109431.** I am providing you with the existing agreements that St. Mary's has for **FRN 1469310** for eRate form **470 426330000577877**.

St. Mary's originally signed an agreement with XO Communications on 5/19/2005 for both T1 voice and internet connections.

When I completed eRate form 471 # 530313, I erroneously referenced the 2006/2007 470 application number when I completed the FRN for XO Communications, 1469310. I should have referenced the 470 application number 981750000529499 from 2005/2006.

In addition, on February 6, 2006, during the 28 day bid window between the filing period between 470 and 471, we received a fax from XO Communications, offering us an opportunity to save an additional 10% off our existing rates. We replied to the offer, which did not change any of our existing services or change the end of our contract date, which is May 19, 2008.

Sharon Borden, Lead Billing Analyst for XO Communications and I had a conference call on the morning of February 28, 2007 with Devin Hughey from USAC, Schools and Libraries Division (reference case # 21-556124). Upon hearing the facts of our case, Mr. Hughey recommended that we appeal directly to the FCC, and believes that we could expect a favorable review.

I have enclosed a copy of form 471 from 2006/2007 and copies of the school's agreements from XO Communications, along with the offer to reduce our monthly charges.

Please let me know if you need any additional information.

No. of Copies rec'd U

Sincerely,

David Jacobs

Senior Network Administrator St. Mary's College High School Phone: (510) -559-6243 Fax: (510) -559-6298

E-Mail: djacobs@stmchs.org

FCC Fo	rm 471	Do not write in this area. Approval by OME 3060-0800
		Sabada and Librarias Maissand Sarvina
		Schools and Libraries Universal Service Description of Services Ordered and Certification Form 471
This form	a asks schools and librari	Estimated Average Burden Hours per Response: 4 hours es to list the eligible telecommunications-related services they have ordered and estimate the annual charges for them so that the
.	Please read instru	Fund Administrator can set aside sufficient support to reimburse providers for services. actions before beginning this application. (You can also file online at www.sl.universalservice.org.) The instructions include information on the deadlines for filing this application.
	unt's Form Identifier our own code to identify	
Block	1: Billed Entity Inf	ormation (The "Billed Entity" is the entity paying the bills for the service listed on this form.)
1 a	Name of Billed Entity	ST MARY'S COLLEGE HIGH SCHOOL
2 a	Funding Year: July 1,	2006 Through June 30: 2007 Billed Entity Number:109431
4 a	Street Address, P.O. Box, or Routing Number	1294 ALBINA AVE
•	City	ALBANY
	State	CA Zip Code 94706 2504
ь	Telephone Number	510-526-9242 5/0 - 559 -6243 c Fax Number 510-559-6298
5 a	Type of Application	Individual School (individual public or non-public school) School District (LEA; public or non-public [e.g. diocesan] local district representing multiple schools) Library (including library system, library outlet/branch or library consortium as defined under LSTA) Consortium Check here if any members of this consortium are ineligible or non-governmental entities)
6	Contact Person's Name	Denie Ihrig David Jacobs
	First, if the Contact Pers	ion's Street Address is the same as in Item 4, check this box. If not, please complete the entries for the Street Address below.
b	Street Address, P.O. Box, or Routing Number	1294 ALBINA AVE
	City	ALBANY
	State	CA Zip Code 94706 2504
Гс	Telephone Number	510-526-9258 5 (0 . 559 . 6243
₩.e	E-mail Address	dihrig@stmchs.org
f	Holiday/vacation/su contact information	mmer

Page 1 of 7

FCC Form 471 - November 2004



Entity Number	er <u>109431</u>	App	licant's Form Identifier	STMCHS	_
Contact Person Denise Ihrig		• •		510-526-9258	
subsequent Fo	rms 471. Provide your be	sing of your applications. Please completely, to encompass this and all other Forst estimates for the services ordered acted to the services ordered acted to the services ordered to the services ordered to the services or	rms 471 you will file for this fu ross ALL of your Forms 471.	nding year. You need not complete th	counts. Complete th
Block 2: Imp	Pact of Services Ord	ered on Schools ION INCLUDES SCHOOLS	,	BEFORE ORDER	AFTER ORDE
7a	Number of students				700
b	Telephone service:	Number of classrooms with phone	e service	30	30
d		services: Number of buildings ops and 200 mbps	served at the following	g speeds: 8	8
е	Direct connections t	o the Internet: Number of drops		165	165
f	Number of classroo	ms with Internet access		30	30
g	Number of compute	rs or other devices with Internet a	ccess	155	155
Block 3: Imp	pact of Services Ord NOT A	ered on Libraries PPLICABLE AS THIS APPLI	CATION IS FOR SCH	HOOL	
	et A No: 803873 I Product (Sum. C	Student Count olumn 8): 280	: 700	Shared Discoun	t: N/A
2. Entity	I Name: ST MARY' Number: 109431 Jrban: Urban	S COLLEGE HIGH SCHOOL NCES:			
4. Studen 7. Discou	t Count: 700	5. NSLP Students: 56 8. Weighted Product: 280	6. NSLP Students	/Students: 8.000%	

Block 5: Discount Funding Request(s)

FRN: 1465095	FCDL Date:		
10. Original FRN:			
11. Category of S Service	ervice: Telecommunications	12. 470 Application Number:	426330000577877
-	· · · · · · · · · · · · · · · · · · ·		

14. Service Provider Name: Verizon Wireless				
15b. Contract Number: MTM				
15d. FRN from Previous Year: 1281446				
16b. Multiple Billing Account Numbers?:				
18. Contract Award Date:				
19b. Service End Date: 06/30/2007				
22. Block 4 Entity Number: 109431				
23b. Ineligible monthly amt.: \$.00				
23d. Number of months of service: 12				
curring charges (23c x 23d): \$4,800.00				
23g. Ineligible non-recurring amt.: \$.00				
\$.00 23h. Annual pre-discount amount for eligible non-recurring charges (23f - 23g): \$0.00				
23i. Total program year pre-discount amount (23e + 23h): \$4,800.00				
23j. % discount (from Block 4): 40				
23k. Funding Commitment Request (23i x 23j); \$1,920.00				

FRN: 1469310 FCDL Date:		
10. Original FRN:		
11. Category of Service: Telecommunications	12. 470 Application Number: 426330000577877	
Service		
13. SPIN: 143000112	14. Service Provider Name: OX California, Inc.	
15a. Non-Contracted tariffed/Month to Month	15b. Contract Number: N/A	
Service:		
15c. Covered under State Master Contract:	15d. FRN from Previous Year: 1281930	
16a. Billing Account Number: 2648642	16b. Multiple Billing Account Numbers?:	
17. Allowable Contract Date: 02/10/2006	18. Contract Award Date: 05/19/2005	
19a. Service Start Date: 07/01/2006	19b. Service End Date:	
20. Contract Expiration Date: 05/19/2008		
21. Attachment #: 2- XO Communications	22. Block 4 Entity Number: 109431	
23a. Monthly Charges: \$1,731.00	23b. Ineligible monthly amt.: \$.00	
23c. Eligible monthly amt.: \$1,731.00	23d. Number of months of service: 12	
23e. Annual pre-discount amount for eligible rec	eurring charges (23c x 23d): \$20,772.00	
23f. Annual non-recurring (one-time) charges:	23g. Ineligible non-recurring amt.; \$.00	
\$.00	·	
23h. Annual pre-discount amount for eligible non-recurring charges (23f - 23g): \$0.00		
23i. Total program year pre-discount amount (23e + 23h): \$20,772.00		
23j. % discount (from Block 4): 40		
23k. Funding Commitment Request (23i x 23j): \$8,308.80		

FRN: 1470707 FCDL Date:		
10. Original FRN:		
11. Category of Service: Internal Connections	12. 470 Application Number: 426330000577877	
13. SPIN: 143004340	14. Service Provider Name: Dell Marketing LP	
15a. Non-Contracted tariffed/Month to Month Service:	15b. Contract Number: N/A	
15c. Covered under State Master Contract:	15d. FRN from Previous Year:	
16a. Billing Account Number: 510-526-9242	16b. Multiple Billing Account Numbers?:	
17. Allowable Contract Date: 02/10/2006	18. Contract Award Date: 02/10/2006	
19a. Service Start Date: 07/01/2006	19b. Service End Date:	
20. Contract Expiration Date: 06/30/2007		
21. Attachment #: 3 Dell 2850 Exchange	22. Block 4 Entity Number: 109431	

•	
23a. Monthly Charges: \$.00	23b. Ineligible monthly amt.: \$.00
23c. Eligible monthly amt.: \$0.00	23d. Number of months of service: 12
23e. Annual pre-discount amount for eligible re-	curring charges (23c x 23d): \$0.00
23f. Annual non-recurring (one-time) charges: \$6,000.00	23g. Ineligible non-recurring amt.: \$.00
\$6,000.00 23h. Annual pre-discount amount for eligible not 23i. Total program year pre-discount amount (223j. % discount (from Block 4): 40 23k. Funding Commitment Request (23i x 23j):	on-recurring charges (23f - 23g): \$6,000.00
23i. Total program year pre-discount amount (2	23e + 23h): \$6,000.00
23j. % discount (from Block 4): 40	
23k. Funding Commitment Request (23i x 23j):	\$2,400.00
'I	

FRN: 1470750 FCDL Date:			
10. Original FRN:			
11. Category of Service: Internal Connections	12. 470 Application Number: 426330000577877		
13. SPIN: 143004340	14. Service Provider Name: Dell Marketing LP		
15a. Non-Contracted tariffed/Month to Month Service:	15b. Contract Number: N/A		
15c. Covered under State Master Contract:	15d. FRN from Previous Year:		
16a. Billing Account Number:	16b. Multiple Billing Account Numbers?:		
17. Allowable Contract Date: 02/10/2006	18. Contract Award Date: 02/10/2006		
19a. Service Start Date: 07/01/2006 19b. Service End Date:			
20. Contract Expiration Date: 06/30/2007			
21. Attachment #: 4 Dell 2850 for DNS/DHCP	22. Block 4 Entity Number: 109431		
23a. Monthly Charges: \$.00	23b. Ineligible monthly amt.: \$.00		
23c. Eligible monthly amt.: \$0.00 23d. Number of months of service: 12			
23e. Annual pre-discount amount for eligible rec	eurring charges (23c x 23d): \$0.00		
23f. Annual non-recurring (one-time) charges: 23g. Ineligible non-recurring amt.: \$.00 \$9,900.00			
23h. Annual pre-discount amount for eligible non-recurring charges (23f - 23g): \$9,900.00			
23i. Total program year pre-discount amount (23e + 23h): \$9,900.00			
23j. % discount (from Block 4): 40			
23k. Funding Commitment Request (23i x 23j): \$3,960.00			

FRN: 1479461 FCDL Date:	
10. Original FRN:	
11. Category of Service: Internal Connections	12. 470 Application Number: 426330000577877
13. SPIN: 143666666	14. Service Provider Name: SLD Interim
15a. Non-Contracted tariffed/Month to Month Service:	15b. Contract Number: N/A
15c. Covered under State Master Contract:	15d. FRN from Previous Year:
16a. Billing Account Number: 510-526-9242	16b. Multiple Billing Account Numbers?:
17. Allowable Contract Date: 02/10/2006_	18. Contract Award Date: 02/16/2006
19a. Service Start Date: 07/01/2006	19b. Service End Date:
20. Contract Expiration Date: 06/30/2007	
21. Attachment #: 5 Cabling, Wiring Closet	22. Block 4 Entity Number: 109431
23a. Monthly Charges: \$.00	23b. Ineligible monthly amt.: \$.00
23c. Eligible monthly amt.: \$0.00	23d. Number of months of service: 12
23e. Annual pre-discount amount for eligible red	curring charges (23c x 23d): \$0.00
23f. Annual non-recurring (one-time) charges: \$7,500.00	23g. Ineligible non-recurring amt.: \$.00
23h. Annual pre-discount amount for eligible no	n-recurring charges (23f - 23g): \$7,500.00
23i. Total program year pre-discount amount (2	3e + 23h): \$7,500.00
23j. % discount (from Block 4): 40	
23k. Funding Commitment Request (23i x 23j):	\$3,000.00

FRN: 1481747			
10. Original FRN:			
11. Category of Service: Internal Connections	12. 470 Application Number: 426330000577877		
13. SPIN: 143005588	14. Service Provider Name: CDW-G		
15a. Non-Contracted tariffed/Month to Month Service:	15b. Contract Number: N/A		
15c. Covered under State Master Contract:	15d. FRN from Previous Year:		
16a. Billing Account Number: 510-526-9242	16b. Multiple Billing Account Numbers?:		
17. Allowable Contract Date: 02/10/2006	18. Contract Award Date: 02/16/2006		
19a. Service Start Date: 07/01/2006	19b. Service End Date:		
20. Contract Expiration Date: 06/30/2007			
21. Attachment #: 6 CDW-G Procurvex2	22. Block 4 Entity Number: 109431		
23a. Monthly Charges: \$.00	23b. Ineligible monthly amt.: \$.00		
23c. Eligible monthly amt.: \$0.00	23d. Number of months of service: 12		
23e. Annual pre-discount amount for eligible red	curring charges (23c x 23d): \$0.00		
23f. Annual non-recurring (one-time) charges: 23g. Ineligible non-recurring amt.: \$.00			
23h. Annual pre-discount amount for eligible non-recurring charges (23f - 23g): \$1,311.00			
23i. Total program year pre-discount amount (23e + 23h): \$1,311.00			
23j. % discount (from Block 4): 40			
23k. Funding Commitment Request (23i x 23j): \$524.40			

Block 6: Certifications and Signature

Application ID:530313

Do not write in this area.

Entity Number	109431	Applicant's Form Identifier	STMCHS
Contact	Denise	Phone Number	510-526-
Person	Ihrig		9258

Block 6: Certifications and Signature

- 24. I certify that the entities listed in Block 4 of this application are eligible for support because they are: (check one or both)
 - schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C. Secs. 7801(18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
 - b. libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools including, but not limited to elementary, secondary schools, colleges, or universities
- I certify that the entity! represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed in this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

l				
a.		Total funding year pre-discount amount on this Form 471 (Add the entities from Item 23I on all Block 5 Discount Funding Requests.)	\$50,283.00	
b.		Total funding commitment request amount on this Form 471 (Add the entities from Items 23K on all Block 5 Discount Funding Requests.)	\$20,113.20	
c.		Total applicant non-discount share (Subtract Item 25b from Item 25a.)	\$30,169.80	
d.		Total budgeted amount allocated to resources not eligible for E-rate support	\$0.00	
e.		Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	\$30,169.80	
f.		Check this box if you are receiving any of the funds in Item 25e directly from a service provider listed on any Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Items 25e.		
26.	a.	I certify that all of the schools and libraries or library consortia listed in Block 4 by technology plans that are written, that cover all 12 months of the funding ye be approved by a state or other authorized body, and an SLD-certified technol commencement of service. The plans are written at the following level(s): an individual technology plan for using the services requested in this approximation.	ar, and that have been or will ogy plan approver, prior to the	
	b. c.	higher-level technology plan(s) for using the services requested in this a no technology plan needed; applying for basic local, cellular, PCS, and/o service and/or voice mail only.		
27.	V	I certify that I posted my Form 470 and (if applicable) made my RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.		
		0 4 7 0 0 1 0 1 0		
28.	K	I certify that the entity responsible for selecting the service provider(s) has revi and local procurement/competitive bidding requirements and that the entity or have complied with them.		
29.	.	I certify that the services the applicant purchases at discounts provided by 47 solely for educational purposes and will not be sold, resold, or transferred in conther thing of value, except as permitted by the Commission's rules at 47 C.F. certify that the Billed Entity has not received anything of value or a promise of services and equipment requested under this form, from the service provider(sthereof or any consultant in connection with this request for services.	onsideration for money or any R. Sec. 54.500(k). Additionally, anything of value, other than	
30.	\sigma	I certify that I and the entity(ies) I represent have complied with all program rul failure to do so may result in denial of discount funding and/or cancellation of signed contracts covering all of the services listed on this Form 471 except for non-contracted tariffed or month-to-month arrangements. I acknowledge that fules could result in civil or criminal prosecution by the appropriate law enforces	funding commitments. There are those services provided under ailure to comply with program	
31.	☑	I acknowledge that the discount level used for shared services is conditional, f that the most disadvantaged schools and libraries that are treated as sharing i appropriate share of benefits from those services.	or future years, upon ensuring in the service, receive an	

33. I certify that I am authorized to order telecommunications and other supported services for the eligible entity (ies) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity

that I may be audited pursuant to participation in the schools and libraries program.

I certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to the Administrator. I acknowledge

(ies) listed on this application, that I have examined this request, that all of the information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have complied with the terms, conditions and purposes of this program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under the Title 18 of the United States Code, 18 U.S.C. Sec. 1001 and civil violations of the False Claims Act.

- I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.
- 35. I certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the cost of the contract to eligible and ineligible companies as required by the Commission's rules at 47 C.F.R. Sec. 54.504(g)(1),(2).
- I certify that this funding request does not constitute a request for internal connections services, except basic maintenance services, in violation of the Commission requirement that eligible entities are not eligible for such support more than twice every five funding years beginning with Funding Year 2005 as required by the Commission's rules at 47 C.F.R. Sec. 54.506(c).
- I certify that the non-discounted portion of the costs for eligible services will not be paid by the service provider. The pre-discount costs of eligible services features on this Form 471 are net of any rebates or discounts offered by the service provider. I acknowledge that, for the purpose of this rule, the provision, by the provider of a supported service, of free services or products unrelated to the supported service or product constitutes a rebate of some or all of the cost of the supported services.

38. Signature of authorized person

39. Signature Date

- **40.** Printed name of authorized person Denise Ihirg
- 41. Title or position of authorized person Accounting manager
- 42a. Street Address, P.O Box or Route Number 1294 Albina Ave. City, State Zip Code Berkeley, CA 94706
- **42b.** Telephone number of authorized person: (510) 559-6258
- **42c.** Fax number of authorized person: (510) 629-6298
- 42d. E-mail of authorized person: dihrig@stmchs.org
- 42e Name of authorized person's employer Saint Mary's College High School

The Americans with Disabilities Act, the Individuals with Disabilities Education Act and the Rehabilitation Act may impose obligations on entities to make the services purchased with these discounts accessible to and usable by people with disabilities.

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R.§ 54.504. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:

SLD-Form 471 P.O. Box 7026 Lawrence, Kansas 66044-7026

For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:

SLD Forms

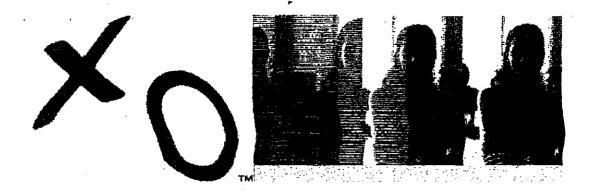
ATTN: SLD Form 471 3833 Greenway Drive Lawrence, Kansas 66046 (888) 203-8100

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IMPORTANT ACCOUNT INFORMATION-REMINDER 10% OFF YOUR MONTHLY RECURRING CHARGES

		From: Kanicka Adigun		
To: R	obert Whalen	Date:	2/6/06	
Fax: 5	10-559-6298	Fax:	1-800-610-0672	
Re:	ACCOUNT RENEWAL 10% PROMO	Pages:	3	

Dear Valued Customer:

Thank you for choosing XO Communications (formerly Allegiance Telecom, Inc.) as your telecommunications provider. It has come to my attention that you are eligible to receive an additional 10% of your current rates! Simply complete and sign the enclosed agreement, then fax it to 1-800-610-0672. By renewing your agreement with XO, you will be enrolled in a promotion that discounts your Monthly Recurring Charges an additional 10% for the entire term of your new agreement. There will be *no change to your current services*; you will simply receive and additional 10% off of the low rates you currently enjoy.

I truly hope you take advantage of this opportunity. Should you have any questions or if there is anything we can do to better meet the needs of your business, please contact me directly at 214-722-6793. Thank you again for being our customer, we look forward to a long partnership with your company.

Sincerely,

Kanicka Adigun

Retention Representative

Sign & Fax to: 1-800-610-0672

TELECOM SERVICES ORDER AGREEMENT

Customer Care 1-800-553-1989
See attached terms and conditions

738		ORDER 1	YPE	OCO GRADIN	o terms an	id conditions.		
PLAN TYPE	CUSTOMER T	YPE						
☑ STANDARD PLAN	ANDARD PLAN II NEW CUSTOMER							
☐ INDEPENDENCE PLAN								
☑ RENEWAL CUSTOMER – no changes to current service ☐ RENEWAL CUSTOMER – changes listed below or on attached form								
CUSTOMER PROFILE								
Customer Account Name				ions (If Yes, use Multi-Lo		ndum)		
ST. MARYS COLLEGE HIGH SCHOOL Customer Account Contact Person	ST. MARYS COLLEGE HIGH SCHOOL							
ROBERT WHALEN	_		510-526-924	EX.				
Customer Account Contact Email A	ddress		Customer /	Account Contact Fax Nur	nber			
Customer Account Contact Mailing	Address		City		State	Zip		
1294 ALBINA AVE			BERKELEY CA			94706		
Billing Account Name	Billing Account P	erson	Billing Con	tact Phone Number		Ext.		
ST. MARYS COLLEGE HIGH SCHOOL	ROBERT WHALE	EN	510-526-924	12 -				
Billing Contact Email Address			Billing Con	tact Fax				
Billing Mailing Address	<u></u>		City		State	Zip		
1294 ALBINA AVE			BERKELEY		CA	94706		
Service Location Account Name ST, MARYS COLLEGE HIGH	Service Location	Contact Person	Service Loc	cation Phone Number		Ext.		
SCHOOL	ROBERT WHALE	EN	510-526-9242					
Service Location Contact Email Add	dress		Service Lo	cation Fax				
Service Location Address			City			Zip		
1294 ALBINA AVE		·	BERKELEY		CA	94706		
Sales Representative Kanicka Adigun			Collocation		PAL Lead I	iD		
	- · · · · · · · · · · · · · · · · · · ·		hh. Daves		625.4-	count Set up Fee*		
TERM* (A Minimum 1-Year Tern ☑ Optional 2-Year Term From	n is required)		hly Revenue Commitment (MMRC) \$25 Accoun \$500			count set up reo-		
U Optional 3-Year Term	* **	□ \$2000 □	\$2500 🗆 \$	Other		P Applicable to each		
* Beginning from date of installa Early Termination Fees apply.		 *Not available with Independen		ndence Plan.	Billing II	nvoice established		
terms and conditions for details.								
INVOICE TYPE:		NOTION CODE(S	S)	RENEWAL CODE(S))	TAX EXEMPT		
☐Suppress paper Invoice(AIM*) ☐Paper Invoice			RNW10-10% OFF		MRC	∏ Yes □ No		
*Must provide a valid Email Add	ress				MINO	163 🗀 140		
		**DESCRIPTIO	OF SERV	CES				
LOCAL SERVICE Line	QTY. TRU	E BUSINESS (1)	Line (QTY, DPBX (LOC	CAL T-1)	Line QTY.		
☐ New Number(s)	DN	lew Number(s)		New Nu	mber(s)			
☐ Existing Number(s)	🗆 🗆 🖹	xisting Number(s)		Existing	Number(s)			
ISDN-PRI Line	OTV INTE	EGRATED SERVIO	PEQ (4) (9)	Line QTY.				
☐ Naw Number(s)		lew Number(s)	JEG (17 (2)	LNIC WIT.	=			
☐ Existing Number(s)		xisting Number(s)						
☐ DEDICATED INTERNET SERV	ICES(2)	·						
☐ BUSINESS DSL(3)								
(1) Must select True Business S (3) Refer to DSL Services Adde		l and IntraLATA	alling option	ns. (2) Refer to Broadb	and Servic	e Exhibit.		

** DESCRIPTION OF SERVICES CONTINUED					
☐ Calling Card(s) ☐ Yes ☐ No ☐ Yes ☐ Toll-Free Number(s) ☐ ☐ Voice Mail ☐	ional Termination □ No				
Feature Package (4) Refer to Feature Package f	LCD)				
set forth in the Wire Maintenance Plan Addendum.	ervice location and is a per line charge. Additional terms and conditions are				
SELECT PLAN ⁽⁵⁾ (5) By choosing the XO Sele distance services at all location calling (up to 2,500 minutes	ot Plan, you are authorizing us to provide you with local, local toil and long ons serviced by us. By making this selection, you are eligible to receive free per line, per month) between each of those service locations.				
LOCAL CALLING AND INTRALATA TOLL	LONG DISTANCE TOLL (INTERLATA) AND TOLL-FREE SERVICES				
Local Calling Options: Standard True Business Solutions Optional (where available)*	 Standard IntraState/InterLATA Toil/Instate Toil-Free Service (7) "Across America" 1 + Plans (InterState plans) (7) Business Plus 5.9¢ LD (8) (9) Business 2-Pack (8) (9) 				
Intral_ATA Toll Options: ☐ Standard ☐ True Business Solutions (6)	☐ Business 2-Fack (5/(5)) ☐ Business 15-Pack (8)(9) ☐ True Savings 3.6¢ LD(8)(9)(10)				
☐ Optional (where available)*	☐ Business 5-Pack (8)(9) ☐ Business 25-Pack (8)(9)				
☐ Other IntraLATA Carrier: Camer/Account Number	☐ Optional Plan (where available)* ☐ Other InterLATA Carrier:				
	Carrier/Account Number				
Monthly Service Charge of \$5.00 will apply. Not avail	the addendum and attach it hereto. be charged at standard rates. (7) Must select an InterState plan. A minimum lable with Standard Plan. (8) Contributory but not eligible for Communications for the InterLATA Carrier. (10) Minimum Monthly Usage				
C	JSTOMER ACCEPTANCE				
Order Agreement Terms and Conditions. [Customer The person signing below represents and warrants the behalf of Customer. By signing below, Customer here.]	knowledges its review and receipt of the attached XO Telecom Service s Initials: hat he/she is fully authorized to execute and deliver this Agreement on reby acknowledges and agrees (i) to be bound by the attached Terms and has read and understood that such Terms and Conditions govern the				
Customer Signature					
Customer Name (Printed)	Title (Printed) Director of Finance 26/06				
Sales Fiedrative Signature Rappi Mistor KC (MM)	Sales Representative (Printed) Kanicka Adigun Date 2/0/00				
For exact rates and charges please refer to www.i	derms.xo.com.				

TELECOM SERVICES ORDER AGREEMENT

Customer Care 1-800-553-1989 See attached terms and conditions.

		OBDE	R TYPE				
PLAN TYPE	CUSTOME						
STANDARD PLAN	□ NEW CL						
ļ 							
INDEPENDENCE PLAN	INDEPENDENCE PLAN EXISTING CUSTOMER - adding to existing service agreement						
	FIDENEWAL CLISTOMED no changes to surrent continue						
	□ RENEWAL CUSTOMER - no changes to current services □ RENEWAL CUSTOMER - changes listed below or on attached form						
	LI HEINEW			IOIII			
O		CUSTOME	R PROFILE				
Customer Account Name	400		Multi Locations (If Yes, use Multi-Loc	ation Addendum)			
S7. MARYS	COLLEC	LE HIGH SOHO	Yes 🔀 No # Location with the	nis order			
Customer Account Contact Pers	- · · <u>-</u>		Customer Account Contact Phone Nu		Ext.		
	EGHZ.		570 - 559-629	13			
Customer Account Contact Ema	il Address		Customer Account Contact Fax Numb				
ESADEGH:	I O STM	ichs, org	570 -		İ		
Customer Account Mailing Addr		0,0,-00	City	State 1	7in		
1294 A	LBINA A	HE	BERKELEY	CA	Zip 9 470 C		
			Dilling Control Dhone Number		Est.		
Billing Account Name	Billing Conta	LA POLAT	Billing Contact Phone Number		Ext.		
ST MARY'S COLLEG	FID DAND	Y DIAZ					
Billing Contact Email address	O —		Billing Contact Fax				
SDIAZ	@ STMC+	D,0126					
Billing Mailing Address			City	State	Zip		
SAM	£		·		•		
Service Location Account Name	Service Loca	ation Contact Person	Service Location Phone Number		Ext		
STMC 45 - T1	ED 5	FDEG HI	570-559-62	43	L/11		
Service Location Contact Email		100-400-	Service Location Contact Fax				
OCAN BA	115 A CT1	ne HS. OPE	Service Location Contact Fax				
	#46211	11 MIDIORO		T			
Service Location Address	4 14.40		City BERKELEY	State	94706		
1294 ALB/	UN HUE		ISERNELEY		74/00		
Sales Representative /	· / + .	7-1-16	Collocation	PAL Lead ID			
KATHA	YN FU	EMING-					
TERM* (A Minimum 1-Year	-		y Revenue Commitment (MMRC)	* \$25 Accou	nt Set-up Fee*		
Optional 2-Year Term	TOTALIS TEQUILEC		000 \ \$1500		· 1		
Optional 3-Year Term		\$2000 \$2			olicable to each		
* Beginning from date of in	etallation		300 13 0 1401	billing invo	ce established		
		_	✓ J None		\		
Early Termination Fees app			war the Indonesian of Dies	None aw	•		
terms and conditions for de			only to the Independence Plan				
INVOICE TYPE:		PROMOTION CODE	(S) RENEWAL CODE	(S)	TAX EXEMPT		
☐ Suppress paper Invoice	(AIM*)		•				
Paper Invoice	V ,	EWD 12			☐ Yes ☐ No		
*Must provide a valid Emai	il addrece						
Widst provide a valid Emai	ii addi ogg	** DECODIDATIO	N OF SERVICES				
		DESCRIPTIO	IN OF SERVICES				
LOCAL SERVICE Lie	ne QTY. Ti	RUE BUSINESS ⁽¹⁾	Line QTY. DPBX (L	OCAL T-1)	Line QTY.		
New Number(s)		New Number(s)	•	Number(s)			
· · · —				ng Number(s)	<u>-</u>		
Existing Number(s)		Existing Number(s)		ng Humber(a)			
ISDN-PRI Lis	ne QTY. IN	TEGRATED SERVICES ⁽¹⁾) (2) Line QTY.				
☐ New Number(s)		New Number(s)					
Existing Number(s)		Existing Number(s)			1		
							
DEDICATED INTERNET SER	ivices(2)				;		
☐ BUSINESS DSL ⁽³⁾							
(4) Must palest Two Bush	anno Columbiano fo	or Local and Introl AT	A colling options (a) Pofor to Pr	adhand Sondo	a Evhibit		
(1) Must select True Business Solutions for Local and IntraLATA calling options. (2) Refer to Broadband Service Exhibit. (3) Refer to DSL Services Addendum.							
(3) Herer to DSL Services	Auderiaum.						

(1) Maximum of two circuits per location. (2) A minimum installation fee applies per circuit.

BROADBAND SERVICE EXHIBIT

Customer Care 1-800-553-1989
See attached terms and conditions

	See attached terms and	l conditions				
CUSTOM	ER PROFILE					
Customer Account Name	Multi Locations (If Yes, use Multi-Location Addendum)					
ST, MARYS COLLEGE HIGH SOLDOL	Yes No # Location with this order					
Customer Account Contact Person	Account Contact Phone Number Ext.	#1				
ED SADEGHI	570-559-6243	<i>"</i> ·				
Customer Account Contact Email Address ESADEG AL @STMCHS.ORG	Customer Account Contact Fax 570-559-6298					
Customer Account Mailing Address 1294 ALBINA ALE		94704				
	AL PROFILE					
	Technical Contacts Phone	Ext.				
Technical Contact Ed Sadeghi	510-559-6243					
Technical Contact's Email Address Esadeshile STmc45.073	Technical Contact's Fax Number 500 - 559 - 62 98					
Technical Contact's Cellular Number	CPE Vendor					
510-847-6663						
CPE Vendor Contact Name	CPE Vendor Contact Number	Ext.				
CPE Type	Interface Equipment					
	G PROFILE					
Hosting Contact	Hosting Contact Phone Number					
Hosting Contact Email Address	Hosting Contact Cellular Number					
XO Web Basics	☑ Yes ☑∕Ño					
DEDICATED INTERNET	ERNET ACCESS* MULTI-MEG DEDICATED INTERNET					
Customer-provided router	Customer–provider router	OATION(O)				
SPEED $QTY^{(1)}$ Install $FEE^{(2)}$ Service location(s)	SPEED QTY (3) INSTALL FEE SERVICE LO					
□ 256KX	□ 3MX					
□ 512KX	□ 4.5MX					
□ 768KX	□ 6MX					
768K X X X X X X X X X X X X X X X X X X X	7.5MX					
	9MX					
NOT HDSL	□ 12MX					

wants togo line 7-8:05 For befor 7-8

(3) Maximum of one circuit per location.

	INTEGRATE	D SERVICES AN	ID VOICE/DATA CONFIGURATI	ON*				
PACKAGE TYPE		ISTALL FEE	SERVICE LOCATION(S)					
(1)								
☐ True Business TC ⁽⁴⁾	X							
True Business DTC (4)	X							
	^			- 				
Total # of Davis .	Batuta - a							
Total # of Device N	natrices							
	•			i				
(4) Minimum required co	onfiguration include	s six voice lines a	and 512K data speed.					
VOICE LINES	LOCATION(S)		DATA SPEED	LOCATION(S)				
☐ 6 lines			■ 1.152M (18 Channels)	<i>、,</i>				
7 lines			1.132W (18 Channels)	***************************************				
8 lines			1.024M (16 Channels)	**************************************				
9 lines			960K (15 Channels)					
10 lines			896K (14 Channels)					
11 lines			832K (13 Channels)	· · · · · · · · · · · · · · · · · · ·				
12 lines	 		768K (12 Channels)					
13 lines			704K (11 Channels)					
14 lines			640K (10 Channels)					
15 lines		\	576K (9 Channels)					
☐ 16 lines			512K (8 Channels)					
17 lines		\searrow	448K (7 Channels)	· · · · · · · · · · · · · · · · · · ·				
18 lines			384K (6 Channels)					
19 lines			320K (5 Channels)					
20 lines			256K (4 Channels)					
21 lines			192K (3 Channels)					
22 lines 23 lines			128K (2 Channels) 64K (1 Channels)					
23 lines			G 64K (1 Channels)					
		CUSTOM	ER CHECKLIST					
CUSTOMER AGREES	TO PROVIDE THE	FOLLOWING:						
10baseT network or f								
AC power within four	feet of where the X	O-provided equip	ment will be mounted					
(Integrated Services only) Arrangements for connection from the termination block to								
the internal telephone	the internal telephone network							
Arrangements for cor	nection from the Et	hernet port on the	e XO equipment to the network h	ub				
Building or phone roo	Building or phone room access to allow installation of service							
1								
<u> </u>								
		CHCTOM	ED ACCEPTANCE					
			R ACCEPTANCE					
			ges its review and receipt of the	attached XO Telecom Service				
Order Agreement Terms				and deliver this Assessment on				
			he is fully authorized to execute a					
			nowledges and agrees (i) to be a d and understood that such Tern	bound by the attached Terms and				
Services ordered hereun		vou, anu nas rea	น สเกษ แบบอาจเบบน นาสเ จนปา 1611	ns and Conditions govern the				
COLVIDOR OLGANOU HELECUI								
Customer Signature								
$\longrightarrow X \searrow$								
Customer Name (Printed	· •		Title (Printed)	Date				
Jaseph W.A	dang		Director of Finance	1 <1.9/05				
Sales Representative Sig	rature	Sales F		Date				
XX/A			Representative (Printed)	Na 5-19-2005				
	my ,		1011pt 1 = 1					

^{**} For exact rates and charges please refer to www.terms.xo.com.

XO TELECOM SERVICE ORDER AGREEMENT TERMS AND CONDITIONS

- A. <u>SERVICE OFFERING.</u> You agree you are contracting for the services ("Services") referenced on the XO Telecom Service Order Agreement ("TSOA") with XO Communications Services, Inc., on behalf of its operating subsidiaries and controlled affiliates (such subsidiaries and affiliates hereinafter collectively referred to as "XO"). This Agreement (as defined below) between you ("you" may also be referred to as "Customer") and XO sets forth the legal rights and obligations governing the XO offer, provisioning, and delivery of Services to you and your use of the Services. This Agreement consists of the TSOA, including the following terms and conditions, the Product Ts and Cs (as defined in Section D below), the general Service terms and conditions (collectively, the "Additional Terms"), both set forth at (<u>www.terms.xo.com</u>) and any Schedules, Addendums, Appendices, and Exhibits attached hereto (collectively, and as applicable, the "Terms and Conditions"), and applicable tariffs (collectively, the "Agreement"). Some Services offered by XO under this Agreement are offered pursuant to applicable tariffs, which are filed with applicable regulatory agencies ("Tariffed Services"), as well as the Terms and Conditions. All applicable tariffs are fully incorporated herein. For Tariffed Services, in the event of a conflict between the Terms and Conditions and a tariff, the tariff shall control to the extent of any inconsistency. Upon cancellation of any tariff, the Terms and Conditions shall control. The terms and conditional Terms, and only to the extent of the inconsistency, the Additional Terms shall control.
- B. TERM. The Agreement is effective once executed by Customer. The initial Service term shall be as set forth on the TSOA ("Initial Term") and shall begin on the Start of Service Date (as defined below). If no Initial Term is set forth, the term of this Agreement is one year. Upon expiration of the Initial Term, unless terminated in accordance with this provision, this Agreement will automatically renew for a similar term and at the same rates (unless otherwise stated in any notice provided by XO) pursuant to the Terms and Conditions, including the applicable tariff(s) (collectively, the Initial Term and any applicable renewal term shall be referred to herein as the "Term"). Unless XO has already provided notice of its intent to terminate this Agreement, XO will inform Customer, in writing, prior to the expiration of the Initial Term or applicable renewal term that if no action is taken by Customer prior to expiration of the Term, this Agreement will automatically renew as set forth above. If Customer wishes to terminate a Service or Circuit(s) for any reason, or not to renew such Service or Circuit(s), Customer shall provide XO with written notice ("Termination Notice") addressed to XO at such location as XO shall specify from time to time. Such Termination Notice must specify all necessary identifying details about the Service or Circuit being terminated (e.g., Circuit Identification number, the A and Z locations of such Circuit) and the requested effective date of such termination (which date must not be less than thirty (30) days from the date notice is received by XO). Termination of Service/Circuit(s) by any form of communications or means other than as provided above shall not be effective and Customer shall remain obligated to XO for all Services/Circuit(s) rendered. For the avoidance of doubt, if Customer elects to take Service for a minimum term or minimum commitment and cancels Service before the end of the Term, Customer shall be subject to early termination charges, as further detailed in the appli
- C. RATES. The rates for Services shall be set forth in the applicable tariff or price list located at www.terms.xo.com and shall be valid for the Initial Term subject to the applicable Terms and Conditions. Rates for international Services are subject to change on five (5) days notice from XO, and new rates are automatically effective on the 6th day from the date of such notice. Customer acknowledges international long distance wireless terminations are billed at higher rates, as further set forth in the Additional Terms. Rates do not include taxes, surcharges and fees charged by XO, including but not limited to the Subscriber Line Charge and Long Distance Access Charges.
- D. <u>SUPPLEMENTAL PRODUCT TERMS AND CONDITIONS.</u> The supplemental product terms and conditions applicable to certain XO products are listed at (<u>www.terms.xo.com</u>) (the "Product Ts and Cs"). Only the Product Ts and Cs for Services ordered or used by you are applicable.
- E. ACCEPTABLE USE POLICY. Customer agrees to be bound by the XO Acceptable Use Policy ("AUP") found at (www.xo.com/legal).
- F. <u>RIGHT TO MAKE SERVICE CHANGES</u>. XO retains the right to change, increase or decrease from time to time, in its discretion and without liability to Customer, the methods, processes and/or the suppliers by which XO provides Services to Customer, as well as the right to change, add to or delete Service or Service offerings with appropriate notice to Customer.
- **PAYMENT.** Customer shall pay XO for Services by check sent to the address provided for herein or on the invoice, by wire transfer sent in accordance with applicable instructions provided by XO, or by such other method as approved by XO without deduction, setoff or delay for any reason. Invoices are due upon receipt, which is presumed within three (3) days after the invoice is mailed. Customer agrees to pay the applicable set-up, installation and disconnect fees. Installation and disconnect fees are non-refundable. Regular billing for the Services will begin on the Start of Service Date (as defined below). Monthly recurring charges are billed in advance while usage and related charges are billed in arrears. Customer agrees that any additional Services requested, whether verbally or in writing, (including but not limited to an upgrade or relocation of Customer's circuit(s)) will incur additional fees and charges, and Customer agrees to pay these fees and charges when invoiced. Invoices not paid within thirty (30) days after date of invoice, will be past due and subject to a 1.5% per month interest fee or the maximum rate permitted by law, whichever is less, on all past-due balances. Customer authorizes XO to request information from a reporting agency to enable XO to assess Customer's credit history, that such action is not the extension of "credit" to Customer, and that XO may alter any Service or billing arrangements as a result, upon notice to Customer. In addition, Customer acknowledges that XO may require Customer to submit upon demand a deposit, bond or other financial assurances to XO if so requested as a condition of initial or continued Service, or Service may be suspended or terminated.
- H. <u>COMMUNICATION FACILITIES</u>. In the event XO is required to construct and/or acquire communication facilities in order to provide Service to Customer, Customer acknowledges and agrees that XO will incur significant costs in provisioning Service to Customer, including costs associated with constructing and/or acquiring the communications facilities necessary for delivery of Services to Customer. In addition to any other rights and remedies XO may have, Customer agrees that if Customer cancels, terminates or breaches this Agreement after execution but prior to the Start of Service Date, Customer will be required to reimburse XO for all costs XO incurs in constructing and/or acquiring such communications facilities. Customer further agrees that if XO constructs or is constructing facilities in order to provide Services to Customer or Customer receives an individual case basis transaction (non-standard pricing, terms or products), Customer shall not be eligible for the Satisfaction Guarantee set forth at (www.xo.com/care/xoquarantee.pdf).

TSOA_04.19.05 (Final)

XO TELECOM SERVICE ORDER AGREEMENT TERMS AND CONDITIONS

- I. START OF SERVICE DATE. The "Start of Service Date" for a Service shall be the later of (i) the date requested by Customer for in-service as indicated on the Service Order, (ii) the date XO notifies Customer that the Service is installed or connected, successfully tested and available for Customer use, or (iii) the date after Service testing and acceptance has been completed per the Terms and Conditions where applicable, regardless of whether or not Customer uses the Service. Notwithstanding the above, the Start of Service Date shall never be later than the date Customer begins to use the Service. Billing will begin on the Start of Service Date. The parties may mutually agree in writing upon a substitute Start of Service Date. If Customer notifies XO in writing that it is not prepared to utilize the Services or facility after XO has notified the Customer that the requested Service or facility is ready for use, XO may nonetheless begin billing the Customer on the Start of Service Date. XO may bill Customer for any costs it has incurred in provisioning the Services. Customer agrees to cooperate with XO to accomplish Service activation by providing reasonable access to Customer's premises and facilitating testing and Service delivery requirements and Customer agrees XO shall have reasonable access to Customer's premises to repair, maintain or retrieve XO equipment. XO shall not be liable for any damages whatsoever resulting from delays in meeting Service delivery dates requested or specified by Customer, or inability to provide Services. Customer may not cancel this Agreement if there is a delay in installation related to the Services unless such delay is solely due to XO and such delay is longer than ninety (90) days beyond the parties agreed Start of Service Date; provided, however, in no event may Customer cancel if XO has agreed to construct or is constructing Communication Facilities to provide Service to Customer.
- J. <u>DEFAULT/TERMINATION</u>. Except as otherwise required by law or applicable regulation, if, after the Start of Service Date, Customer: (a) fails to pay any amount required under this Agreement or any other agreement with XO when due and such failure continues for ten (10) days, or such other cure period as may be specified in the applicable Exhibit, after written notice to Customer that the same is due and payable; (b) fails to comply with any other material provision of this Agreement and such noncompliance continues for thirty (30) days after written notice to Customer thereof; or (c) Customer cancels or terminates Service, including any part of an integrated Service offering (except related to an international Service rate change pursuant to Section C, and as further set forth in the Additional Terms), at any time before completion of the Initial Term or any renewal Term, then XO may elect to pursue one or more of the following courses of action, as applicable: (i) terminate in whole or in part Customer's Service, whereupon, as applicable, the following early termination charges are immediately due and payable:

Service Type	Early Termination Charges
Local T1, ISDN/PRI, and Dedicated Internet	\$300.00 x remaining number of months in the Term, per circuit
Integrated and Total Communications	\$200.00 x remaining number of months in the Term, per circuit
All other voice circuits (i.e., analog business lines)	\$75.00 x remaining number of months in the Term, per service location

- (ii) take immediate appropriate action to enforce payment, including suspension or discontinuance of all or any part of the Services; and/or (iii) pursue any other remedies as may be provided at law or in equity. In addition to any other rights and remedies XO may have, including those set forth in Section H, Customer agrees that if Customer cancels, terminates or breaches this Agreement after execution of the Agreement but prior to the Start of Service Date, except as termination is permitted in Section I, Customer shall pay XO an early termination charge of two (2) months of the anticipated monthly recurring charges or commitment level, along with all nonrecurring charges. Any action outlined herein by XO shall not be construed as an exclusive remedy and shall not waive any XO right to pursue any other remedies. It is agreed that XO damages in the event of Service cancellation or termination shall be difficult or impossible to ascertain. Early termination charges are intended to establish liquidated damages and are not intended as a penalty.
- K. <u>DISCLAIMER OF WARRANTIES</u>. XO MAKES NO REPRESENTATIONS OR WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, REGARDING THE SERVICES, SYSTEM EQUIPMENT OR XO OWNED OR PROVIDED EQUIPMENT USED BY THE CUSTOMER, INCLUDING ANY EQUIPMENT WITH RESPECT TO WHICH TITLE MAY TRANSFER TO CUSTOMER (EXCEPT TO THE EXTENT SET FORTH IN A SEPARATE XO SALE TRANSFER DOCUMENT). THIS INCLUDES, BUT IS NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS OF THE SERVICE OR EQUIPMENT FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF ANY THIRD PARTY RIGHTS. ADDITIONAL WARRANTY LIMITATIONS RELATED TO SPECIFIC PRODUCTS MAY BE FOUND AT (WWW.TERMS.XO.COM).
- L. <u>Limitation of Liability</u>. 1. With respect to claims or suits by customer, or any others, for damages relating to or arising out of acts or omissions under this agreement and/or services provided hereunder, xo's liability for service interruptions or service problems, if any, shall be limited to credit allowances as expressly provided in applicable tariffs or as otherwise set forth in the terms and conditions found at www.terms.xo.com.
- 2. XO SHALL NOT BE LIABLE FOR ANY LOSSES OR DAMAGES RESULTING FROM: (A) THE DELIVERY, INSTALLATION, MAINTENANCE, OPERATION, USE OR MISUSE OF AN ACCOUNT, EQUIPMENT, OR SERVICE; (B) ANY ACT OR OMISSION OF CUSTOMER, OR ITS END-USERS OR AGENTS, OR ANY OTHER ENTITY FURNISHING EQUIPMENT, PRODUCTS OR SERVICES TO CUSTOMER; OR (C) ANY PERSONAL OR PROPERTY DAMAGES DUE TO THE LOSS OF STORED, TRANSMITTED OR RECORDED DATA RESULTING FROM THE SERVICE OR THE EQUIPMENT, EVEN IF XO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE ONLY EXCEPTION SHALL BE TO THE EXTENT PROPERTY DAMAGE TO CUSTOMER'S PREMISES IS CAUSED DUE TO XO'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, PROVIDED, HOWEVER, IN NO EVENT SHALL XO LIABILITY FOR DIRECT DAMAGES BE GREATER THAN THE SUM TOTAL OF PAYMENTS MADE BY CUSTOMER TO XO DURING THE THREE MONTHS IMMEDIATELY PRECEDING THE EVENT FOR WHICH DAMAGES ARE CLAIMED.
- 3. IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR OTHER CONSEQUENTIAL DAMAGES, WHETHER OR NOT FORESEABLE, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR THE LOSS OF

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XO TELECOM SERVICE ORDER AGREEMENT TERMS AND CONDITIONS

DATA, GOODWILL OR PROFITS, SAVINGS OR REVENUE, OR HARM TO BUSINESS, WHETHER UNDER CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR ANY CAUSE WHATSOEVER.

- M. ADDITIONAL TERMS AND CONDITIONS FOR BROADBAND SERVICES 1. XO reserves the right to start billing customer a \$200.00 monthly recurring charge for the local loop portion of their Service if through the actions or inactions of Customer XO is not able to install the requisite premise equipment within ten (10) business days following the installation of such local loop.
- 2. The data Service is available for use once the premise equipment has been tested and turned up. XO reserves the right to start billing for the data portion of the Service after XO, in its sole discretion, has successfully tested and turned up the premise equipment.
- 3. XO reserves the right to start billing for the voice portion of the Service once, in XO's sole discretion, all lines have been cross-connected from XO's connection block to Customer's connection block. If any local, long distance, or lata toll usage is generated on one or more lines associated with the Integrated Access or Total Communications Service prior to completion of the cross-connects, billing will commence for the total monthly recurring charge of the base package. If one or more lines generating local, long distance, or lata toll usage are incremental lines, then billing will be initiated for those incremental lines generating usage.
- 4. XO's standard installation includes circuit installation, installation of premise equipment, and reasonable and customary inside wiring for extension of the circuit from, in XO's sole discretion, the minimum point of entry in the building where Customer is located to the demarcation point located in customer's suite. The demarcation point is the area of the customer's suite where telephony services are commonly terminated, and nearest to where XO facilities enter the building. Standard installation does not include core drilling, wiring extensions for excessive distances, installation of new conduit, installation of water proofing shielding, installation of aerial circuit runs, or removal of hazardous materials, as determined by XO in its sole discretion. XO will provide, or arrange for, standard inside wiring for a total cost of up to \$899.00. If the total cost of such inside wiring exceeds \$899.00, Customer will be given the following options:
- Customer may pay the total cost over \$899.00.
- · Customer may hire their own contractor to perform the inside wiring work.
- · Customer may cancel the affected Service without liability.
- 5. The XO Integrated Access Service and Total Communications Services are Services that include both voice and data provided over one circuit. In order to deliver this Service, XO will provide and install an integrated access device. By signing this Agreement, Customer acknowledges that in the event the integrated access device loses power, no telephone calls can be completed and accordingly, at a minimum, Customer should purchase a uninterrupted power supply that can supply power to the integrated access device for the maximum length of time of any power outage. Moreover, since Customer, not XO, is responsible for providing power, Customer hereby releases XO, together with all of its Affiliates, from any liability whatsoever with regard to telephone calls not completed due to a power failure or interruption in power. In addition, Customer shall indemnify, defend, and hold XO, together with all of its Affiliates, from and against any and all claims, lawsuits, liabilities, or damages resulting from, in connection with, or arising out of, telephone calls not completed due to a power failure or interruption in power.
- 6. Customer acknowledges that after their telephone numbers are ported to XO and/or the XO Service is fully installed, Customer will need to contact their vendor to reconnect their system(s), including, but not limited to, PBX systems, key systems, and alarm systems.
- N. <u>COMPLETE AGREEMENT/ADDITIONAL TERMS</u>. This Agreement, incorporating all the items referenced herein, represents the complete agreement of the parties, and supersedes all other agreements whether written or oral. This Agreement may be modified only by written agreement executed by authorized parties, changes to the URL sites referenced, changes to tariffs or as otherwise specifically provided herein. Neither Electronic Mail nor Instant Messaging ("IM") shall be considered a "writing" sufficient to change, modify, extend or otherwise affect the terms of the Agreement. Any modification to the Agreement not signed by XO shall render the Agreement null and void and subject to immediate termination. This Agreement shall be governed by the substantive law of the Commonwealth of Virginia without reference to its principles of conflicts of laws, and Customer consents to the jurisdiction and venue of the Federal District Court for the Eastern District of Virginia or the State courts in Fairfax County, Virginia

THE ADDITIONAL TERMS, AUP AND TARIFFS MAY BE MODIFIED FROM TIME TO TIME AT XO DISCRETION OR AS REQUIRED BY APPLICABLE LAW. YOU AGREE TO REVIEW SUCH CHANGED ITEMS FROM TIME TO TIME AND BE BOUND BY SUCH CHANGES, AS THEY PERTAIN TO THE PARTICULAR SERVICES YOU CHOOSE NOW OR MAY CHOOSE IN THE FUTURE. IF CUSTOMER DETERMINES CHANGES TO THE ADDITIONAL TERMS, AUP AND TARIFFS WILL MATERIALLY AND DETRIMENTALLY AFFECT CUSTOMER'S SERVICE OR RIGHTS AND ARE NOT MANDATED BY LAW OR REGULATION, CUSTOMER MAY PROVIDE XO WRITTEN NOTICE OF OBJECTION. CUSTOMER MUST INCLUDE A DETAILED DESCRIPTION OUTLINING HOW THE CHANGE ADVERSELY AFFECTS CUSTOMER'S SERVICE(S). XO WILL REVIEW SUCH NOTIFICATION AND IF THE PARTIES CANNOT COME TO AN AGREEMENT WITHIN THIRTY (30) DAYS, CUSTOMER MAY TERMINATE SUCH SERVICE(S) WITHOUT INCURRING CHARGES FOR EARLY TERMINATION PROVIDED THAT CUSTOMER'S ACCOUNT IS CURRENT (I.E., NO BALANCE OLDER THAN THIRTY (30) DAYS). IN ANY CASE, THE CHANGES SHALL NOT DIMINISH ANY APPLICABLE SERVICE LEVEL AGREEMENTS ENTERED INTO AT THE START OF SERVICE DATE. YOU HEREBY CONSENT TO THE INCORPORATION OF APPLICABLE TARIFFS AND THE ADDITIONAL TERMS, INCLUDING, WITHOUT LIMITATION, THE DISPUTE RESOLUTION PROVISIONS, POSTED AT (WWW.TERMS.XO.COM) AND THE AUP. YOU AGREE THAT ACCEPTANCE OF THIS AGREEMENT CONSTITUTES CONSENT TO THE USE OF ELECTRONIC RECORDS. YOU MAY REQUEST HARD COPIES OF PART OR ALL OF THE TERMS AT ANY TIME BY CALLING 1-888-699-6398. THE OFFERING AND PROVISIONING OF SERVICES IS SUBJECT TO ANY REQUIRED INTERNAL XO APPROVALS AND ANY REGULATORY COMMISSION REVIEW, APPROVAL AND REQUIREMENTS. IF YOU USE THE SERVICES, YOU ARE DEEMED TO HAVE ACCEPTED THE TERMS AND CONDITIONS, INCLUDING, WITHOUT LIMITATION, THE AUP, AND THE APPLICABLE TARIFFS.

Kathryn Fleming XO Communications '40 Technology Drive San Jose, CA 95110 408-817-2627 eFax 469-461-7161

Total

XO Services	Qty	U	nit Price	Monthly,
Internet T-1 1.54Mbps 3 Year	1	\$	643.00	\$ 643.00
Internet T-1 Promotional Credit 3yr	1	\$	(133.0)	\$ (133.00)
15% discount	1	8	(76.50)	\$ (76.50)
XO Consolidated TOTAL		\$ 1. C		\$433.50

Proposal Prepared With Following Considerations:

Contract Term Accurate as of 3 Year

5/19/2005

Additional Local, State, & Federal Taxes Apply

Customer's actual charges may vary from the estimate depending on services and features actually ordered, usage volume, and term commitment. Further, this estimate does not include taxes, surcharges, or other pass-through assessments. XO's estimate is not a contract, a binding offer, nor an agreement to enter into a contract. If XO's estimate is accepted, XO and Customer will negotiate in good faith to enter into a binding contract, substantially in the form-of XO's standard form contract, containing all final terms and conditions mutually agreed to by the parties. Services set forth in this estimate also will be governed by any applicable XO tariff. By signing below, customer acknowledges receipt of this non-binding proposal for service.

Customer Signature _

XO Sales Manager Signature

This is a quote for three years
1.54 Mbps
includes local loop
includes 16 static IP addresses, 13 usable
includes router

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